



April 14, 2023

The City of Palm Bay Police and Fire Pension Plan  
New Service for Retirees - the "Pensioner Portal"

Dear Retiree:

I am very pleased to inform you of an exciting new service for retirees sponsored by Salem Trust Company, the custodian of The City of Palm Bay Police and Fire Pension Plan. This voluntary online service has been approved by the Board of the Pension Plan and will provide easy access to many important items affecting your monthly pension payment:

- Access current and historical pension payment information
- View the financial institution and account of your monthly pension direct deposit
- Confirm online the ACH direct deposit of your monthly pension – no mailed paper advice
- View and print tax forms
- Update/Change your mailing address
- Change your federal and state withholding
- Access forms for you to make important changes

The site of this exciting enhancement is U.S. Bank, a trusted service provider of Salem Trust Company since 2013. In fact, many of you should be familiar with U.S. Bank from the annual taxpayer Form 1099-R you receive annually in the mail.

Please use the easy-to-follow initial registration instructions and use "Identifier Number" if S0740000971-F if you retired as a Firefighter and want to enroll for this service. An FAQ document is also included. U.S. Bank representatives are available Monday to Friday, 24 hours per day, at 800-843-2399 to answer your questions and assist with your initial registration. You are also invited to call Salem Trust Company at 877-382-5268 to answer your preliminary questions.

Sincerely,

Mark F. Rhein,  
President  
Salem Trust Company  
(877) 382-5268

SALEM TRUST COMPANY  
1715 N. WESTSHORE BLVD., SUITE 750 • TAMPA, FL 33607 • TEL (877) 382.5268 • FAX (813) 301-1295  
[www.salemtrust.com](http://www.salemtrust.com)

SALEM TRUST COMPANY – a Division of TMI Trust Company



SALEM TRUST COMPANY  
1715 N. WESTSHORE BLVD., SUITE 750 • TAMPA, FL 33607 • TEL (877) 382.5268 • FAX (813) 301-1295  
*www.salemtrust.com*

SALEM TRUST COMPANY – a Division of TMI Trust Company